

Virtual Tour of NICU

PBP: Familiarize the family with the NICU environment, unit care philosophies and team

Map Phase: Pre-Admission

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In developing the preadmission phase of the map, focus groups were held with graduate and current NICU families. Many families commented that the opportunity to have a tour of the NICU prior to the birth of their infant was very comforting. Familiarizing themselves with the NICU environment helped them mentally prepare for the possibility that their infant may require care in the NICU. Mothers on bed rest are unable to tour the unit. Outborn infants' families may not be able to come to our hospital for several days. To offer these families a chance to experience the NICU environment we partnered with current and veteran families to develop a virtual tour. This tour will be available on the internet and on CD. The tour can be viewed at the bedside for mothers on bed rest and will be made available to community hospitals. In evaluating the tour, staff and families were surveyed; the results of which are pending.

Virtual Tour

- **Many unable to physically tour unit**
 - Pregnant women on bedrest
 - Sick post-partum mothers, relatives
 - Families of outborn infants
- **Virtual Tour CD created**
 - Team included NICU staff, families, and technical expert
- **Headings**
 - Directions, Glossary, Equipment, People, Clinics & Services, Medical Interventions, Medical Conditions, General Information, and Take the Tour
- **Distribution**
 - Community hospitals, antepartum unit (laptop for women on bedrest), NICU family lounge



Virtual Tour Results

